

ACCESS SERVICE

2. General Regulations

(M)

2.1 Undertaking of the Telephone Company2.1.1 Scope

(M)

(A) The Telephone Company does not undertake to
(T) transmit messages under this tariff.

(M)

(B) The Telephone Company shall be responsible(T)
(M) only for the installation, operation and
(M) maintenance of the services it provides.

(C) The Telephone Company will, for maintenance(T)
(M) purposes, test its services only to the extent
(M) necessary to detect and/or clear troubles.

(M)

(D) Services are provided 24 hours daily, seven(T)
(M) days per week, except as set forth in other
(M) applicable sections of this tariff.

(M)

(E) The Telephone Company does not warrant that(T)
(M) its facilities and services meet standards(M)
(M) other than those set forth in this tariff.

2.1.2 Limitations

(A) The customer may not assign or transfer the
use of services provided under this tariff;
however, where there is not interruption of
use or relocation of the services, such
assignment or transfer may be made to:

(1) another customer, whether an individual,
partnership, association or corporation,
provided the assignee or transferee assumes
all outstanding indebtedness for such
services, and the unexpired portion of the
minimum period and the termination liability
applicable to such services, if any; or (M)

Material appearing on this page formerly appeared on Page 21 and 22.

Elkhart Telephone Company
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ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)

- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

- (B) The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and regulations, which specifies the priority system for such activities. (M)

(D)

(D)

Material appearing on this page formerly appeared on Page 22.

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability, if any, shall (D) not exceed an amount equal to the proportionate (D) charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

Issued: 11/26/86

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Effective: 1/1/87

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(M)

(D) The Telephone Company shall be indemnified, (T)
defended and held harmless by the end user

(M)

against any claim, loss or damage arising
from the end user's use of services offered
under this tariff, involving:

- (1) Claims for libel, slander, invasion of
privacy, or infringement of copyright
arising from the end user's own
communications;
- (2) Claims for patent infringement arising
from the end user's acts combining or
using the service furnished by the
Telephone Company in connection with
facilities or equipment furnished by the
end user or IC or;
- (3) All other claims arising out of any act
or omission of the end user in the course
of using services provided pursuant to
this tariff. (M)

(E) The Telephone Company shall be indemnified, (T)
defended and held harmless by the IC against

(M)

any claim, loss or damage arising from the
IC's use of services offered under this
tariff involving:

- (1) Claims for libel, slander, invasion of
privacy, or infringement of copyright
arising from the IC's own communications; (M)

Material appearing on this page formerly appeared on Page 23.1.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(M)

(E) (Cont'd)

(T)

(2) Claims for patent infringement arising(M)
from the IC's acts combining or using the
service furnished by the Telephone
Company in connection with facilities or
equipment furnished by the end user or IC
or;

(3) All other claims arising out of any act
or omission of the IC in the course of
using services provided pursuant to this
tariff. (M)

(F) The Telephone Company does not guarantee or(T)
make any warranty with respect to its (M)
services when used in an explosive
atmosphere. The Telephone Company shall be
indemnified, defended and held harmless by
the customer from any and all claims by any
person relating to such customer's use of
services so provided. (M)

(G) No license under patents (other than the (T)
limited license to use) is granted by the (M)
Telephone Company or shall be implied or
arise by estoppel, with respect to any
service offered under this tariff. The
Telephone Company will defend the customer
against claims of patent infringement arising
solely from the use by the customer of
services offered under this tariff and will
indemnify such customer for any damages
awarded based solely on such claims. (M)

Material appearing on this page formerly appeared on Pages 23.1 and 24.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

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2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(M)

(H) The Telephone Company's failure to provide or (T)
maintain services under this tariff shall be

(M)

excused by labor difficulties, governmental
orders, civil commotions, criminal actions
taken against the Telephone Company, acts of
God and other circumstances beyond the
Telephone Company's reasonable control,
subject to the Credit Allowance for a Service
Interruption as set forth in 2.4.4 following.

2.1.4 Provision of Services

The Telephone Company, to the extent that such
services are or can be made available with
reasonable effort, and after provision has been
made for the Telephone Company's telephone
exchange services, will provide to the customer
upon reasonable notice services offered in other
applicable sections of this tariff at rates and
charges specified therein.

(M)

Material appearing on this page formerly appeared on Pages 24 and 25.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(S)(X)

2.1 Undertaking of the Telephone Company (Cont'd)2.1.5 Installation and Termination of Services

The services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Wire required within a building to extend Access Service facilities will be provided,

(S)(X)

at the customer's request.

(D)(Y)

2.1.6 Maintenance of Services

(S)(X)

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to,

(S)(X)

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions (Cont'd)

(1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

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Material appearing on this page formerly appeared on Page 26.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

(M)

(A) Unless the provisions of 2.2.1(B) or 2.5

following apply, if a customer fails to
comply with 2.1.6 preceding or 2.2.2, 2.3.1,
2.3.4, 2.3.5 or 2.4 following, including any
(T)

payments to be made by it on the dates and
(M)

times herein specified, the Telephone Company
may, on thirty (30) days written notice by
Certified U.S. Mail to the person designated
by that customer to receive such notices of
noncompliance, refuse additional applications
for service and/or refuse to complete any
pending orders for service by the non-
complying customer at any time thereafter.

If the Telephone Company does not refuse
additional applications for service on the date
specified in the thirty (30) days notice, and
the customer's noncompliance continues, nothing
contained herein shall preclude the Telephone
Company's right to refuse additional
applications for service to the non-complying
customer without further notice.

(M)

(B) Unless the provisions of 2.2.1(B) or 2.5

following apply, if a customer fails to
comply with 2.1.6 preceding or 2.2.2, 2.3.1,
2.3.4, 2.3.5 or 2.4 following, including any
(T)

payments to be made by it on the dates and
(M)

times herein specified, the Telephone Company
may, on thirty (30) days written notice by
Certified U.S. Mail to the person designated
by that customer to receive such notices of
noncompliance, discontinue the provision of
the services to the non-complying customer at
any time thereafter.

(T)

(T)

(M)

Material appearing on this page formerly appeared on Pages 26.1 and 27.

Issued: 7/2/85	Bob Boaldin, President Elkhart Telephone Company 617 S. Cosmos P.O. Box 817 Elkhart, Kansas 67950	Effective: 10/1/85
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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) (Cont'd) In the case of such discontinuance, all applicable charges, including termination charges shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the non-complying customer without further notice.

If the National Exchange Carrier Association, Inc.

(N)

(X)

notifies the Telephone Company that the Customer has failed to comply with Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5 (Lifeline Assistance and Universal Service Fund charges) including any Customer's failure to make payments on the date and times specified therein, the Telephone Company, may, on thirty days' written notice too the Customer by Certified U.S. Mail, take any of the following actions: -(1) refuse additional applications for service and/or (2) refuse to complete any pending orders for service, (3) discontinue the provision of service to the Customer. In the case of discontinuance, all applicable charges including termination charges, shall become due.

(N)(X)

2.1.9 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching office change-out. Generally such activities are not individual customer service specific, they affect many customer service. No specific advance notification

(T)

(X)

period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine the notification requirements.

(X) Issued on not less than 15 days' notice under authority of Special Permission Number 89-492 of the Federal Communications Commission

Issued: 7/17/89

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Effective: 8/1/89

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.1 Undertaking of the Telephone Company (Cont'd)

(M)

2.1.10 Coordination with Respect to Network Contingencies (T)

The Telephone Company intends to work cooperatively (M) with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

(M)

2.1.11 Provision and Ownership of Telephone Numbers (T)

The Telephone Company reserves the reasonable right (M) to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such numbers(s), the Telephone Company will furnish to the customer 6 months notice, explanation of the reason(s) for such change(s).

(M)

2.2 Use2.2.1 Interference or Impairment (T)

(A) The characteristics and methods of operation of (M) any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public. (M)

Material appearing on this page formerly appeared on Pages 28 and 29.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd) (M)2.2 Use (Cont'd) (M)(T) 2.2.1 Interference or Impairment (Cont'd)

(B) Except as provided for equipment or systems (M)
subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuancy of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 following is not applicable.

(M)

(T) 2.2.2 Unlawful Use

The service provided under this tariff shall not (M)
be used for an unlawful purpose.

(M)

2.3 Obligations of the Customer (M)2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's

(M)

Material appearing on this page formerly appeared on Page 30.

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ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.3 Obligations of the Customer (Cont'd)2.3.1 Damages (Cont'd)

improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company.

Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company.

Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall

(M)

Material appearing on this page formerly appeared on Pages 30 and 31.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
2.3 Obligations of the Customer (Cont'd)
2.3.3 Equipment Space and Power (Cont'd)

be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

2.3.4 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

When Common Channel Signaling Access Service is ordered, network compatibility and other operational tests will be performed cooperatively with Elkhart Telephone Company, Southwestern Bell Telephone Company, and the interexchange carrier at locations, dates and times as specified by Elkhart Telephone Company. These tests must be successfully completed to receive Common Channel Signaling Access Service. (N)

2.3.5 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground.

2.3.6 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd) (M)
- 2.3 Obligations of the Customer (Cont'd) (M)
- 2.3.6 Design of Customer Services (Cont'd) (T)
- services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities. (M)
- 2.3.7 Reference to the Telephone Company (T)
- The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to the End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services. (M)
- 2.3.8 Claims and Demands for Damages (T)
- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer. (M)
- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected (M)

Material appearing on this page formerly appeared on Pages 32 and 33.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.3 Obligations of the Customer (Cont'd)
(M)2.3.8 Claims and Demands for Damages (Cont'd)
(T)

(B) (Cont'd)

(M)

to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.

(M)

(C) The customer shall defend, indemnify and save
(T)

harmless the Telephone Company from and

(M)

against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

(M)

Material appearing on this page formerly appeared on Pages 33 and 34.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.10 Jurisdictional Report Requirements(A) Jurisdictional Reports

- (1) a) When a customer orders Feature Group A (C)(Y)
and/or Feature Group B Switched Access Service the customer shall, in its order, state the projected interstate percentage for interstate usage for each Feature Group A and/or Feature Group B Switched Access Service group ordered. (C)
If the customer discontinues some but (N)
not all of the Feature Group A and/or Feature Group B Switched Access Services in a group, it shall provide the projected interstate percentage for such services which are discontinued.
- b) Pursuant to Federal Communications Commission Order FCC 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station telephone number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station telephone number) is situated is an interstate communication. (N)
(Y)

(Y) Issued under authority of Special Permission No. 87-740.

Issued: 12/28/87	Bob Boaldin, President	Effective: 1/1/88
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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(1) (Cont'd)

(c) The projected interstate percentages (N)(Y) will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (6) following.

(2) All single Feature Group A and B Switched Access Service usage and charges will be apportioned by the Telephone Company between interstate and intrastate. The projected interstate percentage reported as set forth in 1(a) and 1(b) preceding will be used to make such apportionment.

(3) For multiline hunt group or trunk group arrangements where either the interstate or the intrastate charges are based on measured usage, the interstate Feature Group A and/or Feature Group B Switched Access Services(s) information reported as set forth in (1) preceding will be used to determine the charges as follows:

(N)(Y)

(Y) Issued under authority of Special Permission No. 87-740.

Issued: 12/28/87 Bob Boaldin, President
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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (3) For all groups the number of access minutes for a group will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the group minus the developed interstate access minutes for the group will be the developed intrastate access minutes.
- (N)(Y)
- (N)(Y)

(Y) Issued under authority of Special Permission No. 87-740.

Issued: 12/28/87

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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (4) When a customer orders Feature Group D (C) Switched Access Service, the Telephone Company will, unless the customer provides the projected interstate percentage for interstate usage in its order, determine the projected interstate percentage as follows. For originating access minutes, the projected interstate percentage will be developed on a monthly basis by end office when the Feature Group D Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes.

For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage for originating and terminating access minutes calculated by the Telephone Company from 100 (100 - Telephone Company calculated projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

Issued: 04/19/94

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Effective: 6/1/94

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(5) Except where Telephone Company measured

access minutes are used as set forth in (4) preceding, the customer reported interstate percentage of use as set forth in (1) or (4) preceding will be used until the customer reports a different projected interstate percentage for an in service end office group. When the customer adds BHMC lines or trunks to an existing end office group, the customer shall furnish a projected interstate percentage that applies to the added BHMC, lines or trunks. When the customer discontinues BHMC, lines or trunks from an existing group, the customer shall furnish a projected interstate percentage for the discontinued BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

(6) Effective on the first of January, April, July and October of each year the customer shall update the interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 15 days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and

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(Y) Issued under authority of Special Permission No. 87-740.

Issued: 12/28/87

Bob Boaldin, President
Elkhart Telephone Company
617 S. Cosmos
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Elkhart, Kansas 67950

Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.10 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(6) (Cont'd)

September, respectively, for each
service arranged for interstate use.

(D)

(D)

The revised report will serve as the
basis for the next three months
billing and will be effective on the
bill date for that service. No
prorating or back billing will be
done based on the report.

If the customer does not supply the
reports, the Telephone Company will
assume the percentages to be the same
as those provided in the last
quarterly report. For those cases in
which a quarterly report has never
been received from the customer, the
Telephone Company will assume the
percentages to be the same as those
provided in the order for service as
set forth in (1) preceding.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)

(B) For Feature Group A and Feature Group B

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C
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switched access service, the Customer shall maintain and retain, for a minimum of one year, complete detailed and accurate records, workpapers and backup documentation in form and substance from which the percentage for interstate usage provided to the Telephone Company as set forth in 2.3.10(A)(1) can be ascertained. All of the records, workpapers and backup documentation shall be made available during normal business hours, at the location named in the report, upon request by the Telephone Company when necessary for purposes of verification by a Telephone Company auditor. The audit may be conducted by an independent auditor if the Telephone Company and the Customer, or the Customer alone, is willing to pay the expense. The Customer shall supply such records, workpapers and backup documentation within 30 days of the Telephone Company request. The Telephone Company will not request a verification audit more than once each year, except in extreme circumstances. For example, an additional audit may be required if a Customer reports an intrastate allocation in one update period that represents a substantial change over its most recent reported figures, that is not due to seasonal changes.

Within 30 days of receiving the results of a verification audit, the Customer shall pay the Telephone Company for the services rendered under this tariff in accordance with such results. If the records, workpapers and backup documentation are not provided or are insufficient or not in accordance with the provisions of this tariff, the percentage for interstate usage will be assumed by the Telephone Company to be the same as indicated in the last report received until the deficiencies are corrected and new reports, as required herein, are provided to the Telephone Company.

(C)

Issued: 1/12/90

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Elkhart, Kansas 67950

Effective: 3/1/90

ACCESS SERVICE

2. General Regulations (Cont'd) (S)
(X)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)

(B) (Cont'd)

For Special Access Service, the Telephone Company will ask the customer to provide the data the customer uses to certify that the interstate traffic on each line constitutes more than ten percent of the total traffic on the line, if a billing dispute arises or a regulatory commission questions the customer representations involved. The customer shall supply the data within 30 days of the Telephone Company request. The customer shall keep records of system design and functions from which customer representations can be verified and, upon request of the Telephone Company, make the records available for inspection as reasonably necessary for purposes of verification of the customer's certification. Absent extraordinary circumstances, the Telephone Company will not require usage information for such certification unless such information is readily available without special studies.

(C) Certification Requirements

When the customer orders Special Access Service, and the jurisdictional nature of the customer's traffic is mixed and the customer certifies to the Telephone Company in writing that more than ten percent of the traffic on the line is interstate, the line is considered to be interstate and is provided under this Tariff.

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(X) Reissued under authority of special permission number 90-427 of the Federal Communications Commission in order to defer the effective date from May 1, 1990 to May 15, 1990.

Issued: 4/30/90

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 5/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)(S
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X)2.3 Obligations of the Customer (Cont'd)2.3.10 Jurisdictional Report Requirements (Cont'd)(C) Certification Requirements (Cont'd)

When a customer orders Special Access Service, the customer shall in its order, certify in writing that the interstate traffic on each line ordered constitutes more than ten percent of the total traffic on the line. Customers with existing lines shall provide such certification by written correspondence to the Telephone Company within 90 days of the effective date of this tariff.

2.3.11 Determination of Jurisdiction for Mixed Interstate and Intrastate Special Access Service

(A)When a Special Access Service is used for both interstate and intrastate traffic, the jurisdiction will be determined as follows:

(1)If the customer's estimate of the interstate traffic on the line involved constitutes more than ten percent of the total traffic on that line, the line will be provided in accordance with the applicable rules and regulations of this Tariff.

(2)If the customer's estimate of the interstate traffic on the line involved constitutes ten percent or less of the total traffic on that line, the line will be provided in accordance with the appropriate intrastate rules and regulations.

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(X) Reissued under authority of special permission number 90-427 Of the Federal Communications Commission in order to defer the effective date from May 1, 1990 to May 15, 1990.

Issued: 4/30/90

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 5/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)(S)(X) 2.3.12 Determination of Interstate Charges for
Mixed Interstate and Intrastate Access
Service(A) When mixed interstate and intrastate (S)
(X)

Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate for all Access (S)(X)

Services except Special Access Service. (S)(X)

The percentage provided in the reports as set forth in 2.3.10(A) preceding will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as interstate is applied in the following manner:

(1) For monthly and nonrecurring (S)(X)
chargeable rate elements, multiply the percent interstate use times the quantity of chargeable elements times the stated tariff rate per element.

(2) For usage sensitive (i.e., access (S)(X)
minutes and calls) chargeable rate elements, multiply the percent interstate use times actual use (i.e., measured or Telephone Company assumed average use) times the stated tariff rate.

The interstate percentage will change as revised usage reports are submitted as set forth in 2.3.10 preceding.

(X) Reissued under authority of special permission number 90-427 of the Federal Communications Commission in order to defer the effective date from May 1, 1990 to May 15, 1990.

Issued: 4/30/90

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Elkhart, Kansas 67950

Effective: 5/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)(S)
(X)2.3 Obligations of the Customer (Cont'd)2.3.12 Determination of Interstate Charges for
Mixed Interstate and Intrastate Access
Service

- (B) When mixed interstate and intrastate Special Access Service is provided, the jurisdiction of the service is determined in accordance with 2.3.11 preceding. If the Special Access Service is determined to be an interstate line, 100 percent of all appropriate charges of this Tariff will apply. If the Special Access Service is determined to be an intrastate line, 100 percent of the intrastate charges will apply.

(S)(X)

(X) Reissued under authority of special permission number 90-427 of the Federal Communications Commission in order to defer the effective date from May 1, 1990 to May 15, 1990.

Issued: 4/30/90

Bob Boaldin, President
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Effective: 5/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments of the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

(S)
(X)
(Z)
(Y)(S)
(X)

(X) Reissued material effective October 1, 1985.
(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

- (B) The Telephone Company shall bill on a current basis all charges incurred by the credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period.

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Material appearing on this page formerly appeared on Page 38.

Issued: 7/2/85

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Elkhart, Kansas 67950

Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service the Telephone Company will establish a bill day each month for each end user

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account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any known unbilled adjustments for prior periods for End User Access Service will be applied to this bill. Such bills are due when rendered.

(X) Reissued material effective October 1, 1985.
(Y) Filed under authority of Special permission No. 85-952.

Issued: 11/5/85

Bob Boaldin, President
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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (2) For Service other than End User Access
(S)(X)
Service and the Telephone Company will
(D)(Y)
establish a bill day each month for (S)(X)
each customer account. The bill will
cover nonusage sensitive service
charges per month charges for the
ensuing billing period for which the
bill is rendered, any known unbilled
nonusage sensitive charges for prior
periods and unbilled usage charges for
period after the last bill day through
the current bill day. Any known
unbilled usage charges for prior
periods and any known unbilled
adjustments will be applied to this
bill. Payment for such bills is due as
set forth in (3) following. If payment
is not received by the payment date, as
set forth in (3) following in
immediately available funds, a late
payment penalty will apply as set forth
in (3) following.
(S)(X)

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (3) (a) All bills dated as set forth in (2) preceding for service, other than End User Service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:
- If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.
- (S)(X)

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (b)

Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the IC actually makes the payment to the Telephone Company, or

(II) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

Material appearing on this page formerly appeared on Page 41.

Issued: 7/2/85

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3)(c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (b) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) on or before the payment date and the billing dispute is resolved in favor of the customer, the Telephone Company will re-

(C)(X) fund any overpayment. In addition, the Telephone Company will pay to the customer a disputed amount penalty. When a claim is filed within 90 days of the due date, the penalty interest period shall begin on the payment date. When a claim is filed more than 90 days after the due date, the penalty interest period shall begin from the date of the claim or the date of overpayment, whichever is later. The penalty interest period shall end on the date that the Telephone Company actually refunds the overpayment to the customer. The disputed

amount penalty shall be the disputed amount resolved in the customer's favor times a penalty factor. The penalty factor is as set forth in (b) preceding.

(X) Issued on not less than 15 days' notice under authority of Special Permission No. 88-413 or the Federal Communications Commission.

Issued: 9/26/88

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 10/11/88

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(D)

(D)

(D) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonable be required for verification of any bill.

Issued: 11/26/86

Bob Boaldin, President
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Effective: 1/1/87

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

- (E) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- (F) If a customer requires information for the

purpose of bill verification, the Telephone Company will provide information necessary to verify bills for any and all services without charge and within a reasonable period of time.

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2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

(X) Issued on not less than 45 days' notice under authority of special permission number 86-957 of the Federal Communications Commission.

Issued: 3/27/87

Bob Boaldin, President
Elkhart Telephone Company
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Effective: 5/11/87

Elkhart, Kansas 67950

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(S)(X)

For purposes of administering the following
(N)(Y)

regulations a major fraction shall mean more than half of the incremental credit period using the unit of time in which the service interruption is measured, i.e., 30 seconds, 1 minute, 1 hour. For example a major fraction for a 30 minute period equals 16 minutes for a 24 hour period equals 12 hours and one minute and for a 5 minute period equals 2 minutes and 31 seconds.

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Y)

Certain material previously found on this page can now be found on page 46.

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(S)(X)

2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions

(S)(X)

(B) When a Credit Allowance Applies(M)(Y)
(X)

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special Access Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

(M)(Y)(X)

The monthly charges used to determine the

(S)
(X)

credit shall be as follows:

- (a) For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service.

(S)(X)

(D)(Y)

Certain material previously found on this page can now be found on Page 46.1.

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

Bob Boaldin, President
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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(S)
)(
X)

- (2) For Switched Access Service, no credit
-
- (M)(Y)(X)

shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of the applicable monthly rates or minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues.

- (3) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate and minimum monthly usage charge for the service interrupted in any one monthly billing period.

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(X)

Material appearing on this page formerly appeared on Page 46.

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

Bob Boaldin, President
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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions
(Cont'd)(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies. (M)
(D)
- (5) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis. (D)
(T)
(M)
- (6) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar. (T)
(M)
(M)

Material appearing on this page formerly appeared on pages 45 and 46.

Issued: 7/2/85

Bob Boaldin, President
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617 S. Cosmos
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Elkhart, Kansas 67950

Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions
(Cont'd)(D) Use of an Alternative Service Provided by the
Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

(M)

2.4.5 Re-establishment of Service Following Fire, Flood
or Other Occurrence

(T)

(A) Nonrecurring Charges Do not Apply

(M)

Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

(M)

Material appearing on this page formerly appeared on Pages 46 and 47.

Issued: 7/2/85

Bob Boaldin, President
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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd) (M)2.4 Payment Arrangements and Credit Allowances (Cont'd) (M)(T) 2.4.5 Re-establishment of Service Following Fire,Flood or Other Occurrence (Cont'd)(A) Nonrecurring Charges Do Not Apply (Cont'd) (M)

(1) The service is of the same type as was provided prior to the fire, flood or other occurrence.

(2) The service is for the same customer.

(3) The service is at the same location on the same premises.

(4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service as a different location on the same premises or at a different premises pending re-establishment of service at the original location. (M)

2.4.6 Title or Ownership Rights (T)

(A) The payment of rates and charges by Customers for the services offered under the provisions of this tariff does not assign, confer or (M)

Material appearing on this page formerly appeared on Pages 47 and 48.

Issued: 7/2/85

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.6 Title or Ownership Rights (Cont'd) (T)

(A) (Cont'd)

transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

2.4.7 Ordering, Rating and Billing of Access Services Where More than One Exchange Telephone Company is Involved(A) Meet Point Billing

When an Access Service is provided by more than one Telephone Company, including, but not limited to, (C)
either multifrequency address signaling or common channel signaling, the Telephone Companies involved (C)
will try to agree upon one of the alternative single bill options as set forth in (1) following based upon contractual agreements and interconnection arrangements between the Telephone Companies, the availability of measurement capability, and the single billing data exchange elements agreed to by the involved Telephone Companies. If the Telephone Companies involved cannot agree on a single bill option, the multiple bill option as set forth in (2) following will continue to be employed. The multiple bill option (C)
is employed for the Common Channel Signaling Access Service that is jointly provided by Southwestern Bell Telephone Company and Elkhart Telephone Company. Southwestern Bell Telephone Company shall not bill Elkhart Telephone Company for Common Channel Signaling Access Service. (C)

The Telephone Company must notify the customer of:
(1) The Meet Point Billing Option that will be used, (2) the Telephone Company(s) that will render the bill(s), (3) the Telephone Company(s) to whom payment(s) should be remitted, and (4) the Telephone Company(s) that will provide the bill inquiry function. The Telephone Company shall provide such notification at the time that orders are placed for access service. Additionally, the Telephone Company shall provide this notice in writing 30 days in advance of any changes.

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where More than One Exchange Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)

The Telephone Company that renders the bill -- the (N)
Bill Rendering Telephone Company -- will include

on the access service bill, based upon Industry
Standards as described in the Multiple Exchange
Carrier Access Billing Guidelines and the Multiple
Exchange Carrier Ordering and Design Guidelines,
cross reference(s) to the other Telephone Company(s)
service and the common circuit identifiers. (N)

The customer will place the order for the service (M)
as set forth in Section 5.2.5. (M)

(1) Single Bill Option:

The single bill option is a billing process which
employs the use of one statement of charges containing
all rate elements applicable to the Access Service
under one billing account. The customer receives
one bill rendered by a single billing entity. There
are three alternatives for implementation of the
single bill option:

(a) Single Bill/Multiple Tariff:

Under this alternative, the billing
company will prepare a single bill
with each Telephone Company's charges
separately identified. The billing
company maintains in its billing
system and administers the applicable
tariff rates for all Telephone Companies
involved in the provision of the
Access Service.

Certain regulations appearing on this page formerly appeared on 5th
Revised Page 50.

Issued: 12/1/88

Bob Boaldin, President
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Elkhart, Kansas 67950

Effective: 1/15/89

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where
More than One Exchange Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd) (N)(Y)(1) Single Bill Option (Cont'd) (N)(Y)

(b) Single Bill/Pass Through Billing: (S)(X)

This alternative requires that each Telephone Company involved prepare its own bill for its portion of the Access Service and forward the bill to the billing company. The billing company receives a bill from the other involved Telephone Companies, applies usage data to the bill and calculates the applicable charges. All bills from the Telephone Companies involved are then combined into one access bill by the billing company.

(c) Single Bill/Single Tariff (Exchange Carrier-to-Exchange Carrier Access Billing):

Under this alternative, the Telephone Company responsible for billing the customer files a rate structure and rates based upon its costs,

(S)(X)

(Y) Issued under authority of Special Permission No. 87-740.

(X) Reissued material effective January 1, 1988.

Issued: 12/28/87

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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where
More than One Exchange Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd) (N)(Y)

(1) Single Bill Option (Cont'd) (N)(Y)

(c) Single Bill/Single Tariff (Exchange
Carrier-to-Exchange Carrier Access
Billing) (Cont'd) (N)(Y)
(N)(Y)including the cost-based (S)(X)
tariff charges of the other
Telephone Companies involved.
The billing company bills
the customer for the entire
Access Service. The Telephone
Company responsible for
billing the customer is
billed by the other Telephone
Companies for the portion of
the Access service that they
provide.

(2) Multiple Bill Option:

The multiple bill option is a billing
process which employs the use of
more than one billing account
and is generally rendered by multiple
billing entities. Each Telephone
Company involved in the provision
of the Access Service bills
the customer for its individual
portion of the service provided.
The multiple bill option will
include a unique Meet Point Billing
Account for each Telephone Company.

(S)(X)

(Y) Issued under authority of Special Permission No. 87-740.

(X) Reissued material effective January 1, 1988.

Issued: 12/28/87

Bob Boaldin, President
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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)
(N)(Y)(2) Multiple Bill Option (Cont'd)
(N)(Y)

End offices or circuits which are
(S)(X)
entirely non-meet point billed will
appear on stand alone non-meet
point billed accounts.

(a) Switch Access - Initial
Billing Company:

The initial billing company
is the Telephone Company in
whose territory the end
office is located. A unique
meet point billing account
will be used by the initial
billing company when meet
point billing is involved for
any or all services (meet
point or non-meet point) of
a single end office. For
example, if Direct Distance
Dialing ("DDD") is not meet
point billed, it will be on
a Meet Point Billing Account
when another service, such
as Operator Handled ("OPH")
from the same end office is
meet point billed.
(S)(X)

(Y) Issued under authority of Special Permission No. 87-740.

(X) Reissued material effective January 1, 1988.

Issued: 12/28/87

Bob Boaldin, President
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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd) (N)(Y)

(2) Multiple Bill Option (Cont'd) (N)(Y)

(b) Switched Access - Subsequent
Billing Company(s): (S)(X)

The subsequent billing company is the Telephone Company in whose territory a segment of local transport is provided and/or the customer designated premises is located. The subsequent billing company uses the access minutes and messages, as jurisdictionally split, provided by the initial billing company to bill for its portion of the local transport. Each subsequent billing company will establish separate meet point billing accounts for each initial billing company from whom it receives minutes of use. Multiple end offices of the same initial billing company will be on the same meet point billing account. When meet point billing is involved in any or all services of an end office, the

(S)(X)

(Y) Issued under authority of Special Permission No. 87-740.

(X) Reissued material effective January 1, 1988.

Issued: 12/28/87	Bob Boaldin, President Elkhart Telephone Company 617 S. Cosmos P.O. Box 817 Elkhart, Kansas 67950	Effective: 1/1/88
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)

(A) Meet Point Billing (Cont'd)

(2) Multiple Bill Option (Cont'd)

(b) Switched Access - Subsequent
Billing Company(s) (Cont'd)

end office will appear on
the meet point billing
account.

(c) Special Access:

The Telephone Company will establish
separate meet point billing accounts
for each Telephone Company with
which it meet point bills. One
additional meet point billing
account will be established
showing all circuits where the
Telephone Company connects with two
or more other Telephone Companies in
providing Special Access Service
on a single circuit. Both meet point
and non-meet point billed segments of
a multipoint circuit will appear on a
single account.

(d) Common Channel Signaling
Access Service -- Initial
Billing Company:

(N)

The initial billing company
is Elkhart Telephone Company
in whose territory the SP/SSP
is located.

(N)

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)

(2) Multiple Bill Option (Cont'd)

(e) Common Channel Signaling Access
(N)

Service -- Subsequent Billing
Company:

The subsequent billing company is Southwestern Bell Telephone Company in whose territory a segment of common channel signaling facilities and/or STP is located. Southwestern Bell Telephone Company uses the access minutes and messages as jurisdictional split provided by Elkhart Telephone Company to bill interexchange carriers for Southwestern Bell Telephone Company's portion of Common Channel Signaling Access Service. Southwestern Bell Telephone Company will establish separate meet point billing accounts for each initial billing company from whom it receives minutes of use. When meet point billing is involved in any or all services of an end office, the end office will appear on the meet point billing account. Southwestern Bell Telephone Company shall not bill Elkhart Telephone Company for Common Channel Signaling Access Service.

(N)

Issued: 4/9/93

Bob Boaldin, President
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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where
More than One Exchange Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)

- (3) Only the multiple bill option described in (2) preceding is employed. Elkhart Telephone Company and Southwestern Bell Telephone Company have been unable to reach an agreement as to a particular single bill option for the billing of Switched, Special and Common Channel Signaling Access (C)

Services. A single bill option will not be feasible until the involved Telephone Companies agree on the requirements for data exchange elements, proprietary information/non-disclosure, liabilities for data accuracy and timeliness, inquiries, compensation for billing services, types of Access Services included, payment options (e.g., purchase of accounts by billing company vs. individual payments by the customer to each Telephone Company), flow of financial data, and billing details. Southwestern Bell Telephone Company shall not bill Elkhart Telephone Company for Common Channel Signaling Access Service. Elkhart Telephone Company's rates do not include Southwestern Bell Telephone Company's charges for Common Channel Signaling Access Service. (N)

Each Telephone Company receiving an order or copy of the order from the customer, will determine the applicable charges for the portion of the transport service it provides and bills in accordance with its Access Services tariff as follows:

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)

(3) (Cont'd)

- (a) The Billing Percentage (BP) as set forth in Exchange Carrier Association Tariff F.C.C. No. 4 represents the portion of transport service provided by each Telephone Company. Although the Telephone Company's rates are not distance sensitive, the connecting carrier's rates may be based on access minutes and mileage. The BP for the Telephone Company is based on its revenue requirements and is calculated as set forth in (b) and (c) following.
- (b) For Switched Access Service and Common Channel Signaling Access Service, multiply the number of access minutes of use times the local transport rate as set forth in 6.8.1 following. The full local transport rate set forth in 6.8.1 following applies to the Telephone Company's portion of Switched Access Service where more than one Exchange Telephone Company is involved.
- (c) For Voice Grade Special Access, multiply the number of special transport channels times the special transport rate set forth in 7.4.1(B) following. For High Capacity and Digital Data Services, multiply the number of channel terminations times the applicable rate for Channel Mileage Facility set forth at 7.4.2 or 7.4.3. For each type of Special Access service, the full special transport rate or Channel Mileage charge set forth in 7.4.1(B), 7.4.2 or 7.4.3 following applies to the Telephone Company's portion of Special Access Service where more than one Exchange Telephone Company is involved. (C)

Issued: 10/19/99

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Effective: 11/03/99

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Ordering, Rating and Billing of Access Services Where More than One Exchange Telephone Company is Involved (Cont'd)

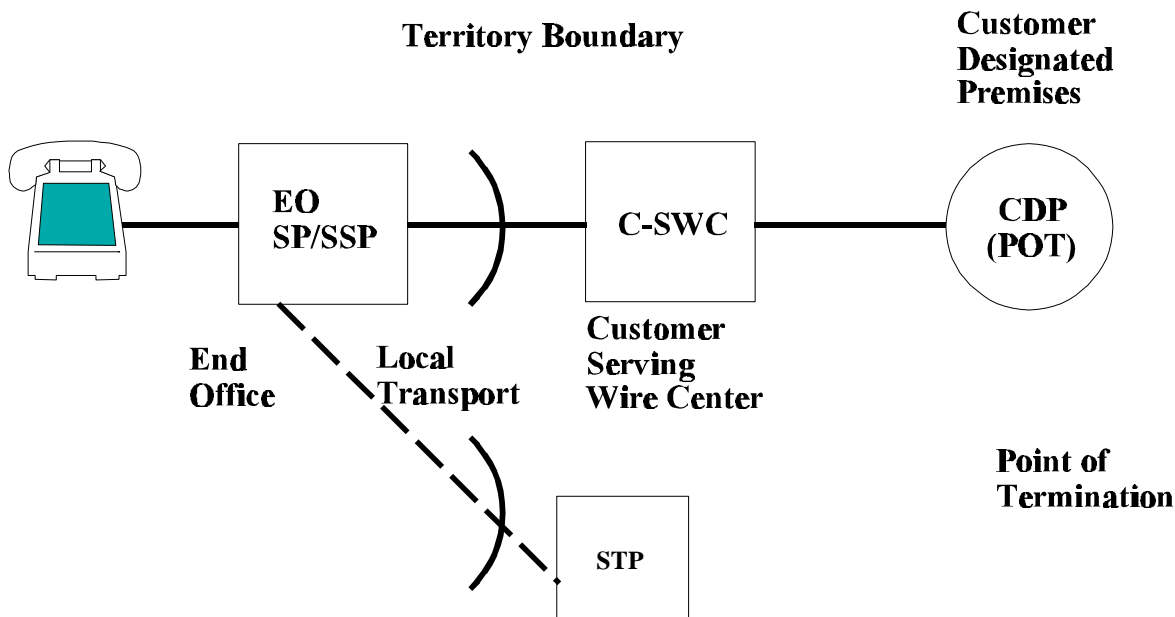
(A) Meet Point Billing (Cont'd)

(4) Layout

- (a) Feature Group D Switched Access is ordered to end Office A. (C)
- (b) End Office A is in operating territory of Telephone Company A.
- (c) Customer premises is in operating territory of Telephone Company B.

Elkhart
Telephone Company
(TC A)
Operating Territory

Southwestern Bell
Telephone Company
(TC B)
Operating Territory



Issued: 4/19/94

Bob Boaldin, President
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Effective: 6/1/94

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)(A) Meet Point Billing (Cont'd)
(N)(Y)

The following examples reflect the rate calculations for the end office company (TC A). Rates for TC B would appear in the appropriate access tariff and may be distance-sensitive.

(5) Assume:

Airline miles (ALM) TC A premises to TC B premises = 22.1, rounded = 23.

Billing Percentage (BP)

TC A = 28%

TC B = 72%

Access Minutes (AM) = 9000

Local Transport Rates:

TC A: Local Transport Rate = LT

(6) BP Method

Formula:

Access Minutes (AM) x Local Transport
Rate (LT) = Total

Calculation

TC A

AM

LT

9000

x LT

= TOTAL

(N)(Y)

(Y) Issued under authority of Special Permission No. 87-740.

Issued: 12/28/87

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Effective: 1/1/88

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)

B) Single Company Billing

(C)

If Southwestern Bell Telephone Company and Elkhart Telephone Company cannot agree on a Meet Point Billing arrangement, as set forth in (A) preceding, for the provision of Feature Group A, these Telephone Companies will agree to a revenue-sharing arrangement in accordance with this Access Service tariff.

Where Southwestern Bell Telephone Company and Elkhart Telephone have a Meet Point Billing arrangement as set forth in (A) preceding, Elkhart Telephone Company is precluded from billing under the revenue-sharing arrangement described above with Southwestern Bell Telephone Company.

(C)

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Ordering, Rating and Billing of Access
Services Where More than One Exchange
Telephone Company is Involved (Cont'd)

(B) Single Company Billing (Cont'd)

(C)

(D)

(C) All other appropriate charges in each
Exchange Telephone Company's tariff are
applicable.

(D)

Issued: 4/2/90

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Effective: 7/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

800 Data Base Access Service
(N)

The term "800 Data Base Access Service" denotes a service which uses a data base system to identify 800 access customers on a 10-digit basis. For purposes of administering the rules and regulations set forth in this tariff regarding the provision of 800 Data Base Access, except where otherwise specified, 800 Data Base Access Service shall include the following service access codes: 800 and 888.

800 Series

The term 800 series denotes the service access codes of 800 and 888.

(N)

Issued: 8/26/96

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Effective: 10/10/96

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Access Code

(M)

The term "Access Code" Denotes a uniform five or seven digit code assigned by the Telephone Company to an individual customer. The five digit code has the form 10XXX, and the seven digit code has the form 950-10XX.

(M)

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate or foreign service for the purpose of calculating chargeable usage. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating and exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Issued: 8/26/96

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Effective: 10/10/96

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.6 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the

(M)

business community, these are 8:00 00 A.M. to 5:00 P.M.,

(T)

respectively, with an hour for lunch,

Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on Original Title Page preceding.

(
T
)

Material appearing on this page formerly appeared on Pages 91 and 91.1.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(S)(X)2.6 Definitions (Cont'd)Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or access minutes the customer expects to be handled in an end office switch during any hour in the 8:00 A.M. to 11:00 P.M. period for the Feature Group ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central Office

The term "Central Office" denotes a local Telephone Company switching system where the Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration, of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrower band-width or lower speed channels.

(M)

Material appearing on this page formerly appeared on Pages 92 and 93.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephonic communications and pay the applicable charges by inserting coins into the equipment.

Common Channel Signaling (CCS)

(N)

The term "Common Channel Signaling" denotes a high-speed specialized packed switched communications network which is separate (out-of-band) from the public packet switched and message networks, CCS carries addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points (SS7 nodes) in the CCS network.

(N)

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Communications Systems

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and End Users.

Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative difference in power. usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ration of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

(M)

Material appearing on this page formerly appeared on pages 94 and 95.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Decibel Reference Noise C-Message Reference to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

Directory Assistance (Interstate)

The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by a customer by dialing NPA + 555-1212 or 555-1212.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

(M)

Material appearing on this page formerly appeared on page 95.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

Effective 4-Wire

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmissions at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

(M)

Material appearing on this page formerly appeared on pages 95.1 and 96.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

End User

(T)

The term "End User" means any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier other than a telephone Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

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Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = EPL - TLP (send) + TLP (receive)]

Issued: 4/1/86

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Effective: 6/1/86

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004 Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given local access and transport area.

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

(M)

Material appearing on this page formerly appeared on Page 97.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)(S)
(X)2.6 Definitions (Cont'd)First-Come First-Served

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First-come first-served shall be based upon the received time and date stamped by the Telephone Company on complete and accurate customer orders which allow the Telephone Company to initiate its ordering process. Inaccurate or incomplete customer orders shall not be deemed to have been received until such time as the customer corrects such inaccuracies and/or omissions. The customer shall not be penalized for any delay in the Telephone Company review process beyond 24 hours of receipt. Once having been advised of the errors and/or omissions, any delay in correction on the part of the customer shall be added to the received time and date. As facilities and/or equipment become available, customers will be provided service in the order of the earliest received time and date.

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First Point of Switching

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The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

(S)(X)

(X) Reissued material effective October 1, 1985.

(Y) Filed under authority of special permission No. 85-952.

Issued: 11/5/85

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Effective: 11/6/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.6 Definitions (Cont'd)Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface where by the gains and/or loss of the 4-wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

(M)

Material appearing on this page formerly appeared on Pages 98, 98.1, and 99.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communications by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by laws of the state involved.

(M)

Material appearing on this page formerly appeared on Pages 99 and 99.1.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.6 Definitions (Cont'd)Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Tandem Switch

The term "Local Tandem Switch" denotes a local Telephone Company switching unit by which local or access telephonic communications are switched to and from an End Office Switch.

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.
(M)

Material appearing on this page formerly appeared on Page 100.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.6 Definitions (Cont'd)Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customers' premises from the Telephone Company end office.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

(M)

Material appearing on this page formerly appeared on Pages 100.1 and 101.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

(M)

2.6 Definitions (Cont'd)North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

Originating Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from and End User Premises to an IC Premises.

(M)

Material appearing on this page formerly appeared on pages 101 and 102.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Pay Telephone

The term "Pay Telephone" denotes Telephone Company provided instruments and related facilities that are available to the general public for public convenience and necessity, including public and semipublic telephones, and coinless telephones.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation within a customer-designated premises at which the Telephone Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

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Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or remote Switching Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to an IC.

Issued: 4/2/90

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Effective: 7/1/90

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Service Switching Point (SSP)

Denotes the switches in the telephone network that distinguishes dialed 800 series calls from ordinary (T) telephone calls.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access Service requested by the customer.

Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in and end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Issued: 8/26/96	Bob Boaldin, President Elkhart Telephone Company 617 S. Cosmos P.O. Box 817 Elkhart, Kansas 67950	Effective: 10/10/96
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Signaling Point of Interface

(N)

The term "Signaling Point of Interface" denotes the meet point at which Elkhart Telephone Company exchanges signaling messages with Southwestern Bell Telephone Company.

(N)

Issued: 4/9/93

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Effective: 5/24/93

ACCESS SERVICE

2. General Regulations (Cont'd)
2.6 Definitions (Cont'd)

Signaling Point (SP)

(N)

The term "Signaling Point" denotes a node on the CCS/SS7 network that converts non-SS7 signals to SS7 protocol, sends and receives messages from one node to another in order to establish and disconnect calls.
(N)

Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Signaling Transfer Point (STP)

(N)

The term "Signaling Transfer Point" denotes a packet switch in the CCS network that is used to route signaling messages between signaling nodes. STPs also transfer signaling messages to other networks.
(N)

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where signing (instability) problems are most likely to occur.

Special Order

The term "Special Order" denotes an order for a Billing and Collection Service.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Certain regulations previously found on this page can now be found on Original Page 70.1.

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Terminating Direction

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The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

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Certain regulations on this page formerly appeared on 1st Revised Page 70.

Elkhart, Kansas 67950

ACCESS SERVICE

2. General Regulations (Cont'd)
(M)2.6 Definitions (Cont'd)Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 HZ. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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Material appearing on this page formerly appeared on Pages 104.1 and 105.

Issued: 7/2/85

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Effective: 10/1/85

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

Uniform Service Order Code

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

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Certain regulations previously found on this page can now be found on Page 72.1.

Issued: 4/1/86

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Effective: 6/1/86

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

WATS Access Line

The term "WATS Access Line" denotes the dedicated access line between a customer designated premises and the service wire center of that premises. For OUTWATS the originating end of the service which uses a WATS Access Line is referred to as the closed end. For INWATS the terminating end of the service is referred to as the closed end.

WATS Access Service

The term "WATS Access Service" denotes the switched function provided at the WATS screening office for INWATS and OUTWATS services.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

800 Series Service Provider

Denotes the entity that offers 800 series access services to 800 series subscribers.

800 Series Subscriber

Denotes a customer that has arranged with an 800 Series Service Provider for 800 series service and has been assigned an 800 series number.

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